

## PUBLIC NOTICE

### IMPORTANT INFORMATION ABOUT HIGH TURBIDITY IN OUR WATER SUPPLY

The City of Sheridan would like to provide notification to the public that we have been experiencing record high levels of turbidity (murkiness caused by suspended particles, such as dirt and sediment) within our Big Goose Creek water supply. Recent heavy rains and snowmelt have affected our watershed in a manner that has caused turbidity spikes in the creek to levels we have not seen in over three decades. We experienced recent turbidity spikes that rendered the water from the creek untreatable, where it remained high for an extended period of time and we were unable to generate drinking water out of the Big Goose Water Treatment Plant. This impacted our water service delivery to residents on the Sheridan Area Water Supply (SAWS) system west of Beckton Hall Road. All other customers served within the City, SAWS and Downer Neighborhood Improvement and Service District areas were unaffected. Our expert water treatment operators closely monitor water quality and make treatment adjustments to ensure clean, safe drinking water is delivered to all our customers. Presently, we are managing these incredibly high turbidity levels with no reduction in service or the quality of water we are providing. Future rain events could cause us to experience these atypically high turbidity levels once again. If this should occur, and it has an impact on our ability to serve you with high quality drinking water, we will be sure to let you know.

If you have questions or concerns, please contact us at the Sheridan Water Treatment Plant by calling (307) 674-8532 or by emailing Tom Manolis at [tmanolis@sheridanwy.net](mailto:tmanolis@sheridanwy.net).

City of Sheridan

A handwritten signature in blue ink, appearing to read "Dan Roberts", is written over a horizontal line.

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Dan Roberts, Utilities Director